

Board & Topic		Recommendation of the Scrutiny Committee	Executive/Comments & Recommendations of 26th April 2011	Update on Recommendations as of November 2011
<b>Health Overview &amp; Scrutiny Committee - Carer's Review</b>	<b>A</b>	That Health Commissioners and providers ensure that there is greater consistency around how carers are identified and once identified their needs addressed. This would need to include:	Agree subject to assessment of training budgets and accepting that the Council can advise the Hospital Trust but that they are the body charged with responsibilities for activities in the hospital.	The Carers Health Steering Group is a task group of the Carers Strategy Group and works to implement the attached Action Plan (Annex 6).
	<b>i</b>	Training in carer awareness for all health professionals and allied staff		NHS North Yorkshire and York promotes good practice in primary care and acute trusts. The responsibility to deliver training rests with provider organisations.

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	ii	That the hospital looks at extending the innovative approaches they have been piloting and embedding these into standard practices for all admissions and discharges		NHS North Yorkshire and York included carer issues in admissions and discharge principles. The responsibility for implementation rests with the Acute Trust.
	iii	That a written report be provided to the Health Overview & Scrutiny Committee on a six monthly basis in relation to quality indicators that are being monitored in respect of carers		NHS North Yorkshire and York would like clarification about the 'quality indicators' being referred to.

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	<b>B</b>	That the Multi-Agency Carer's Strategy Group identifies where it would be helpful to provide public information about what it means to be a carer and how to access support to enable carers to identify themselves earlier:	Agree	The Carers Information Group: 1 Produces, updates and develops the Carers Information Pack. 2 Is producing a postcard to consult with carers about their views about where information should be available. 3 Is developing promotional information for people who do not necessarily recognise themselves as carers.
	<b>i</b>	Where places are identified carer awareness training should be made available for key workers		The Carers Information Group is planning work to promote the carer awareness e-learning tools with Workforce Development Units in health and social care and other partner organisations.

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	C	That City of York Council reviews its Equalities Framework to ensure that carers become an integral part of all equality and inclusion work and this to include:	Agree that CYC review its Equalities Framework and takes to the next meeting of the Equalities Advisory Group the proposal that a carer representative be invited to join	The revised template (June 2011) for all Equalities Impact Assessments includes 'Carers of older and disabled people' as an additional 'Protected Characteristic'.
	i	Inviting a carer representative to become a member of the Equalities Advisory Group		York Carers Forum are involved in the work of the Equality Advisory Group and carer representatives are attending meetings.

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	<b>D</b>	That health commissioners ensure that all care pathways provide guidance on the information and advice carers will need regarding specific medical conditions as well as sign-posting them to support and advice. This will need to address what the impact might be on:	Agree	Carers issues are incorporated in each individual care pathway as they are developed. Good practice examples include the Dementia Pathway where carers issues are included in the 'Map of Medicine' (Annex 7) and in the Levels of Care model and project (Annex 8).
	i	the Carer		
	ii	The family as a whole		
	iii	<b>The cared for person</b>		

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	<p><b>E</b></p> <p>That Adult Social Services develop a clear pathway, which provides an integrated approach to assessment for the whole family whilst recognising the individual needs within the family and the impact of caring on the carer</p>	<p>Agree</p>	<p>1 ACE's new Adult Assessment and Safeguarding process includes in its principles '<i>Carer awareness is an integral part of the process for all staff and all teams. Staff and teams should maintain a focus on carers at every point in the process.</i>' 2 Work to combine support planning processes for customers and carers has been agreed. 3 A review of the Flexible Carer Support Scheme which provides direct payments to support carers is underway, aiming to improve efficiency and effectiveness in delivering support to carers within the resources we have.4 The lead officer for Young Carers is currently working with Adult Services Group Manager to establish how young carers can best be identified by Adult Social Services.</p>

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	F	To continue to promote carer awareness, an annual update on the Carer's Strategy for York be presented to the Health Overview & Scrutiny Committee and thereafter to the Cabinet member for Health & Adult Social Services	Agree that the Cabinet Member for Health & Social Services should receive an annual report updating the Carer's Strategy and that the same report should be submitted to the Health Overview & Scrutiny Committee
			The annual report updating the Carers Strategy is included in the main report.